Glossary	
Name	**Description**
Access	A level of privilege assigned to a user that allow them to maintain, view or delete data in the GIPSA public database under their customer number.
Authorized User	Any Point Of Contact (POC) (primary or secondary) can approve or deny a request for access to the customer's record. Once approved, the user who requested access becomes an authorized user. Authorized users can view (but not edit) customer data
Customer	Entity (either an Individual or a company) that does business with GIPSA. A customer may also be an entity that wants to see general information that is available to the public off the GIPSA website
Customer Name	Name of the business or of the individual customer: for example *JPG Shipping, Alice Brown*, or *ABC Co-Op, Inc.*
Customer Number	Number that is given to a customer to identify them in the GIPSA public system
Customer Type.	Either *Organization* or *Individual*. Examples of *organizations* include corporations, cooperatives, and LLCs. Examples of *individuals* include sole proprietors, contractors, and private operators.
Customer users	Users who have access to their own records only, and may have read-only access to other customers where specific access has been granted. These users can search for and view only the customer numbers to which they have access.
FFIS Number	9-digit Foundation Financial Information System (FFIS) number used in billing by FGIS
GIPSA administrators	User with full CIM access. These users can search for any customer record in the CIM database, view all customer records, and edit any record. In addition, they can maintain the table of available preferences and preference values.
GIPSA users	Users with read-only or have edit permissions. They have varied levels of access to customer records; for example, a GIPSA agency employee may view all customers who receive services from that agency.
Level 1 USDA eAuthentication account.	Level 1 USDA eAuthentication account provides limited access to USDA Web site portals and applications that have minimal security requirements. Note: Level 1 Access is limited and does not allow you to conduct official electronic business transactions with the USDA via the internet.
Level 2 USDA eAuthentication account	Level 2 USDA eAuthentication account provides access to all the portals and applications that are covered by an account with Level 2 Access, and also provides the ability to conduct official electronic business transactions with the USDA via the Internet. You must visit the nearest USDA Service Center in person and prove your identity with a current State Driver's License, State Photo ID, US Passport or US Military ID.
Point of contact - Primary	The user who creates a customer record becomes the primary POC, or point of contact. After a record is created, only the primary and secondary POC can view or edit customer data. The primary POC must authorize all other users to grant access the customer record
Point of contact - Secondary	The primary POC can make any authorized user a secondary POC. Secondary and primary POC roles are the same, except that there are an unlimited number of secondary POCs, and they can be deleted from the customer account by the Primary POC
Request	The process that an individual has to go through to gain access to information on the GIPSA public website. Requests involves a Point of Contact from the Customer or a GIPSA Application Administrator that processes the request on-line by either approving or denying an individual access.